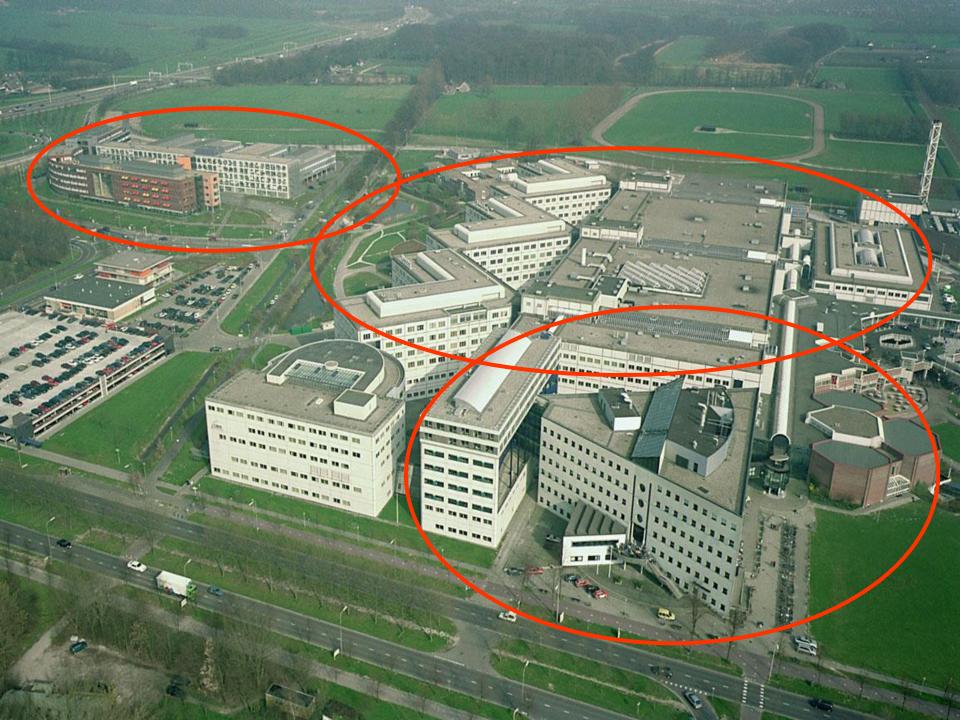


## University Medical Centers in the Netherlands: why and how

Prof.dr. G.H. Blijham
Chairman of the board
UMC Utrecht
Chairman of the Dutch Federation of UMCs (NFU)





#### The university system in the Netherlands

- 13 semipublic universities
- 8 with a faculty of medicine
- Faculty of medicine:
  - ± 20% of university budget
  - ± 25% of the professors
  - undergraduate (bio)medical teaching
  - preclinical and clinical research



#### The healthcare system in the Netherlands

- Private providers (not-for-profit)
- Private insurers (not-for-profit)
- Tight regulation of:
  - Patient selection
  - Premium
  - Budgets
- Currently changes in insurance and budget system aiming at more competition



#### Hospitals in the Netherlands

- 100 hospitals
   (16 million inhabitants)
- 20 'large' hospitals
   (>500 beds, teaching facilities)
- 8 academic hospitals
   (associated with university)
- Few 'commercial' out-patient clinics (<5% of care)</li>

#### Ministry of Education



University

Board of trustees

**Executive board** 

Faculties (deans)

- students
- teachers
- researchers

Academic Hospital

Board of trustees

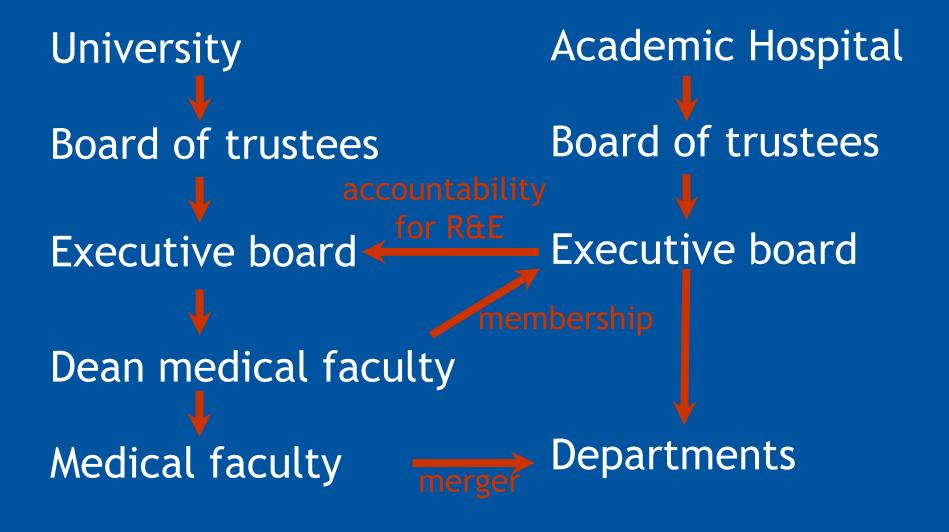
**Executive** board

Departments (chiefs)

- students
- teachers
- researchers
- patients



#### Ministry of Education





## University Medical Centers: Accountability

- Various models depending on local situations
- Allocation of money for research, teaching and patient care to divisions/departments
- Integration of money flow at the division/department level
- Contract model with departments based on performance
- Integrated annual budget and report



## University Medical Centers: Internal Organization

- Various models depending on local situations
- Integration of research, teaching and patient care in divisions/departments
- Management team of division/department is responsible for all functions
- 60% of executive board members of UMCs has a background as professor

#### versitair Medisch Centrum

## University Medical Center Utrecht: Organization

- Executive Board: 3 members
   (prof. of medicine, prof. of neurosciences, economist)
- Central facilities (HRM, Finances, ICT)
- 12 Divisions lead by 1 or 2 professors, 1 nursing and 1 operating manager.
- Clinical departments, research groups etc with integrated budget responsibility



#### University Medical Centers in the Netherlands

- Mergers of academic hospitals and medical faculties
- New organisations in 7 of 8 locations
- 60.000 employees,
- Total budget 4.400 x 10<sup>6</sup>
- Integration of care, education and research at all levels







### University Medical Centers: Is 8 enough?

- 340 first year medical students per UMC: that's a lot
- For teaching each UMC needs 5-10 other hospitals
- Geographic spread for specialized and tertiary care is needed
- Less UMCs than in the USA or Switzerland on population basis
- Competition fosters quality, in particular in research
- Increased awareness of the necessity to concentrate some functions



## 8 UMCs in the Netherlands: research and development

- 7.500 papers in peer-reviewed scientific journals per year
- One-third of total scientific output of the country
- 100.000 citations per year, 40% over world average
- High quality of clinical research
- Strong national and international cooperation
- 2000 new clinical research protocols per year
- Active human technology assessment departments



## 8 UMCs in the Netherlands: teaching and education

- Medical students (15.000)
- Bachelor and master programs in biomedical and health sciences (1500 students)
- Ph.D. programs (3500 students)
- Training for medical specialist (2500 residents)
- Training for specialized nursing (3000 students)
- New professionals: physician assistants en nurse practitioners
- Postgraduate teaching



## 8 UMCs in the Netherlands: patient care

- 800.000 new patients/year
- 60% tertiary/licensed care
- 80% of tertiary and 50% of licensed specialized care in the country
- 10% of secondary care in the country



## 8 UMCs in the Netherlands: health care funding

Regular budget

€ 1.900

licensed specialized care

€ 400

Last resort tertiary care

€ 400

• Healthcare R&D

**€** 200

€ 2.900 x 10<sup>6</sup>



## 8 UMCs in the Netherlands: research and education funding

Bachelor and master programs

€ 400

(tax money)

Post initial medical & nursing training

€ 200

(insurers)

(Bio) medical research

€ 400

(tax money)

Third party money

**€** 500

€ 1.500 x 10<sup>6</sup>



# University Medical Centers: merging academic hospital and faculty of medicine PROs

- Strategic synergy
- Bench-to-bedside alignment
- Improved accountability
- Less bureaucracy

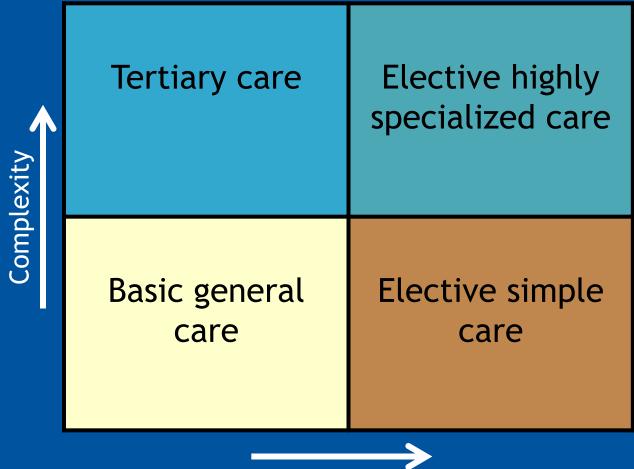


# University Medical Centers: "merging academic hospital and faculty of medicine CONs

- "Research will suffer, patient care will dominate"
- "Patient care will pay for preclinical research"
- Loss of interaction with other academic disciplines
- A step toward separate medical universities



#### Phenomenology of hospital care



Predictability



Complexity

University
Medical Centres

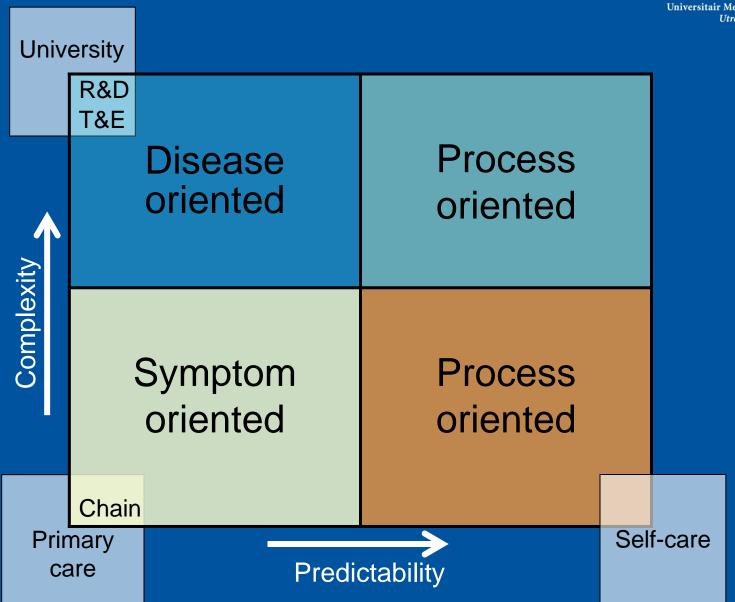
UMC's and large general hospitals

Community hospitals

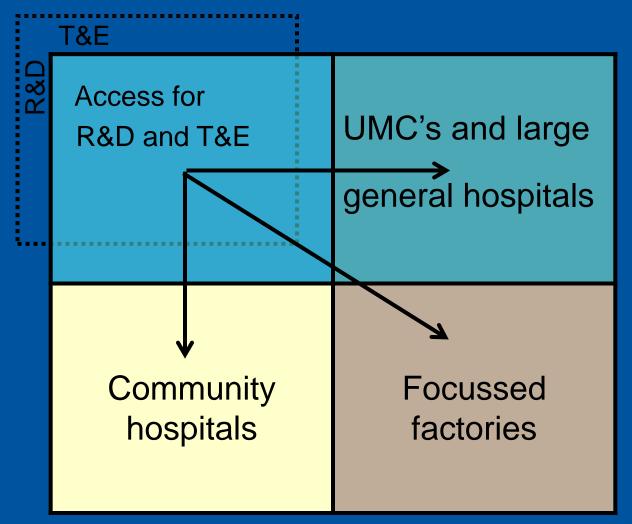
Focussed factories

Predictability











#### **UMCs:** ambitions

- The motor of research and development in health, disease and healthcare
- The breeding site of the health care work force
- The provider of tertiary care in the health care system



#### **UMCs:** challenges

- How to maintain research and development (R&D)
- How to provide teaching and education (T&E)
- How to guarantee tertiary care for complex and 'orphan' patients (TC)

bin a money- market- driven system